

CYPRESS VIEW FOUNDATION

STRATEGIC PRIORITIES & OUTCOMES

QUALITY LIVING ENVIRONMENT

To provide a clean, safe and secure environment for residents, guests and staff.

- Strive to exceed legislative regulatory standards
- Maintain the building & property
- Explore opportunities for building expansion and enhancement

PROGRESSIVE RESIDENT EXPERIENCE

To be innovative in offering a range of positive experiences and services for our residents.

- Strive to exceed legislative regulatory standards
- Foster a caring home environment honoring the residents at CVF
- Engage residents as contributing members of the CVF community by seeking their input to expand and/or enhance CVF services
- Ensure residents receive the highest quality of services to maintain CVF competitiveness in the market

EMPLOYER OF CHOICE

Create a happy, healthy and safe organizational culture.

- Develop and support a stable, cohesive, and skilled management team
- Enhance the organizational culture through staff development, training and celebrate successes
- Build capacity in the organization to support succession opportunities
- Continue to improve organizational capacity and efficiency
- Maintain an attrition rate of below 10% for employees
- Maintain positive and professional relationships with CUPE

FINANCIAL RESPONSIBILITY & GOVERNANCE

To provide accountability and long term stewardship.

- Create a capital maintenance 5 year plan
- Stay current on best practices and trends within the industry and community as they may impact the residents and the budget
- Explore innovative opportunities to reduce the vacancy rate

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CORE VALUES

INTEGRITY

We at CVF are honest, respectful and accountable in all we do.

We **MODEL**: direct and open communication while taking responsibility in all interactions.

SUPPORTIVE

We at CVF are committed to providing a caring environment.

We **OFFER**: a genuine family setting where staff put residents first.

QUALITY

We at CVF pursue excellence in every aspect of the organization.

We **EXCEED**: compliance with all industry standards and strive to be the residence and workplace of choice.

COMMUNITY

We at CVF promote and foster a vibrant, welcoming community.

We **ENCOURAGE**: collaboration and respect diverse perspectives to create a fun environment for all.

MISSION



WE ARE A TRI-MUNICIPAL NON-PROFIT ORGANIZATION THAT OFFERS AFFORDABLE LIVING TO ELIGIBLE SENIORS IN A SUPPORTIVE AND CARING SETTING.

NOBLE CAUSE



WE BRING RESIDENTS HOME

