



CYPRESS VIEW FOUNDATION

CYPRESS VIEW
FOUNDATION
HOUSING AND CARING FOR SENIORS

Annual Report 2022



2022 Highlights

MISSION STATEMENT

The Cypress View Foundation is a regional, non-profit organization that provides low to moderate income senior citizens with quality, affordable housing in an efficient, effective, and caring manner.

GREETINGS FROM THE CAO



Looking back on 2022 from the perspective of the pandemic crisis in 2020, it seems like a very long time ago. It was a great year filled with many operational accomplishments. I would like to take a moment to share Cypress View Foundation's goals with you.

GOAL ONE (Resident focus): To improve the quality and range of services provided to residents.

GOAL TWO (facility and client focused): To provide a clean, safe, and secure environment for residents.

GOAL THREE (financial and community focused): To maintain a vacancy rate of eight percent or below.

GOAL FOUR (Board and community focused): To explore the future role of Cypress View Foundation in providing accommodation and health services to residents of Medicine Hat, Redcliff, and Cypress County.

Additional Goal - To continue to improve organizational capacity, efficiency and accountability; to utilize up to date technology for the benefit of staff, residents and family members.

Highlights of some of the accomplishments are as follows:

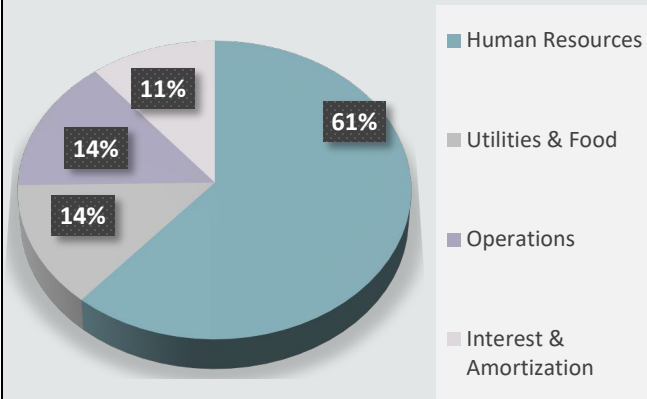
- Lot more people are choosing to live at Cypress View Foundation. The vacancy rate in November 2022 was at 3% compared to 9% in December 2021. The vacancy rate has shown a steady decline over the last three years and this, in turn, has had a major impact on budget and operational capacity.
- A survey of family members of residents carried out by HQCA indicates Propensity to recommend is 100%
- CHP unit installation under progress 90% completed.
- Wi-Fi project completed.
- Cycling without Age Program launch scheduled for Spring 2023.
- A steady Management Team.
- Using Yardi for charting.
- Cypress View Foundation continues to provide designated assisted living services in the Sunrise Vista Wing. We Care has been contracted to provide Home Care services for lodge and apartment residents.
- Work on the 2023-2025 Business Plan was completed and submitted to Alberta Seniors and Housing.
- A number of inspections and compliance audits were carried out by various governing bodies reflecting a high standard of operations and administrative practices. These include food safety inspections, public health inspections, an elevator inspection, fire inspections, an audit of the Annual Financial Statements, an internal audit of Occupational Health and Safety practices, and an audit of compliance with Accommodation Standards carried out by Alberta Health Services. For the first time we passed CCHSA Audit.

In closing, I would like to thank all team members and colleagues that helped to make 2022 a success. Thank you to the Board of Directors for their guidance and support throughout the year. Thank you to the management team for their loyalty, tenacity and hard work to improve the quality of services provided to the residents of Cypress View Foundation. Thank you also to all of the dietary, housekeeping, maintenance and health care staff for their service and dedication to resident care and comfort.

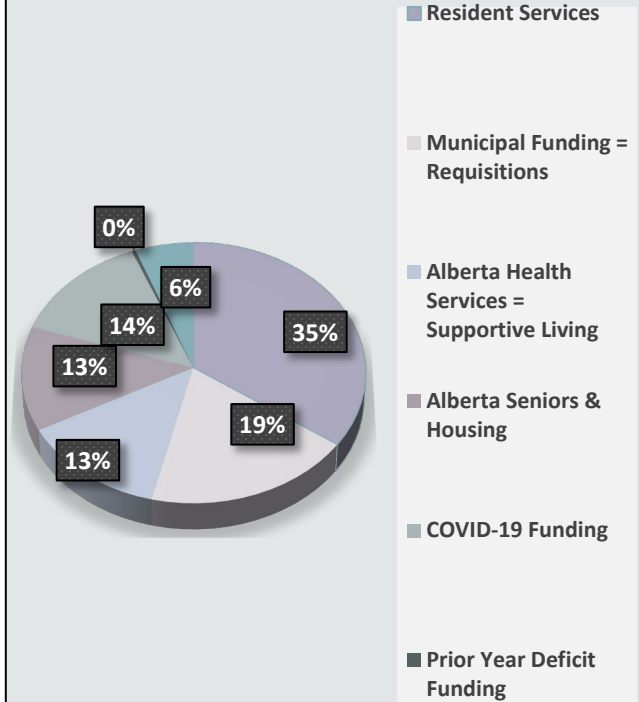
Sourav Saha
Chief Administrative Officer

FINANCIAL OVERVIEW

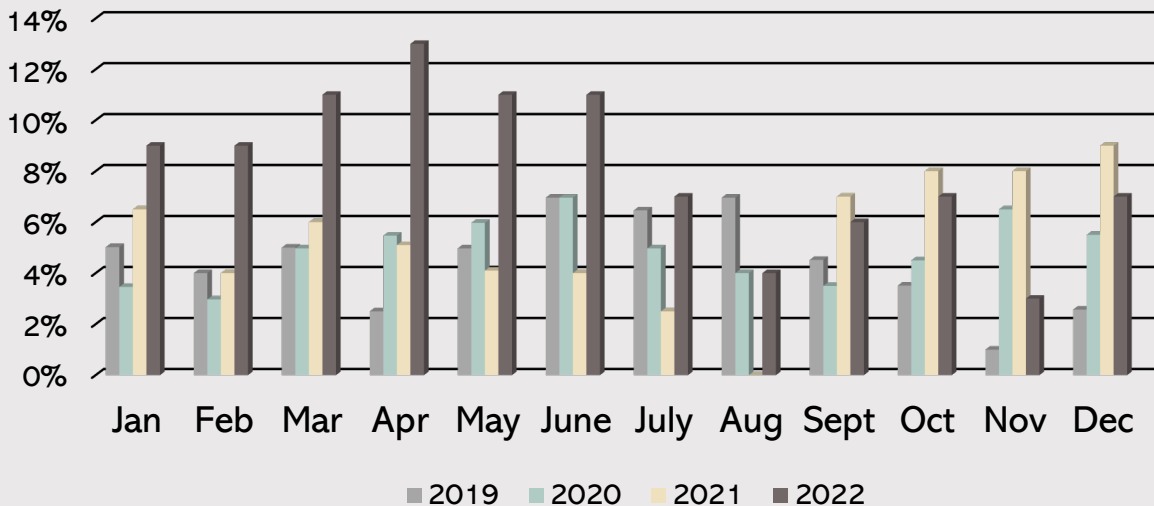
EXPENSES 2022



REVENUE 2022



Apartment, Lodge & SL3 Vacancy Rates



MEET OUR TEAM

GREETINGS FROM THE BOARD OF DIRECTORS

My name is Chris Czember, and I am the chairperson for the board for Cypress View foundation. Firstly, I would like to say that It is truly an honor to be part of such an organization. As we come out of the pandemic, it is a great relief to be able to get back to a more normalcy of life inside these walls. We still have a few steps to go to get back to normalcy, but we have all come through so much together, and the light is at the end of the tunnel. It amazes me every time I walk through the front doors to see all the smiling faces of staff and the residents, knowing all of the stress that has been placed on everyone over these last few years. But now is the time to look forward to the future and not the past. I am very confident with our staff and management that we can continue to have a high level of standard of living and entertainment arrangements for everyone staying within these walls. So as the chairperson, I look forward to working with the CAO to keep a high standard of living for everyone and we look forward to welcoming new guests in the future.

Board of Directors

Chris Czember - Chair - Town of Redcliff
Ramona Robins - Vice Chair - City of Medicine Hat
Dwight Kilpatrick - Town of Redcliff
Dan Hamilton - Cypress County
Michelle McKenzie - Cypress County
Darren Hirsch - City of Medicine Hat

Management Team

Sourav Saha - CAO
Kevin Schaaf - Maintenance Manager
Heather Armstrong, RN - Care Team Manager
Kayla Wild, LPN - Assistant Care Team Manager
Cindy Rattai - Finance Manager
Chelsy McArady - HR & Workflow Manager
Dhaneesh Gopi, B.Sc,RSE - Food Services Manager
Jamie Sawatzky ,RSW, BSW - Community Relations Coordinator
Hilary Hamilton - Accommodations Manager and Activity Coordinator
Kim Redpath - Payroll & Accounts Payable
Cora-Lee Gray - Scheduling Coordinator
Karen Hughes - Finance Department Assistant

Resident Club

Jim French - President
Vacant - Vice-President
Karen Carrère - Secretary
Vacant - Treasurer