



PROCEDURE

Section: Health and Safety	Date Management Approved: July 22, 2020
	Review Dates No Changes: Aug 13/20, Sep 3/20, Sep 24/20, Oct 15/20, Nov 5/20, Nov 26/20, Dec 17/20, Jan 12/21, Feb 2/21, Feb 24/21, Mar 16/21, Apr 6/21
Subject: Safe Outdoor Social Visitation	Revision Dates: May 10/21
Department: Supportive Living, Lodge, Apartments	Procedure Number: PR-30

1) Purpose:

To offset the negative consequences to residents due to the prolonged visitor restrictions, by enabling resident's access to outdoor social visits. While maintaining necessary safety precautions, social visitation is essential to maintaining the resident's mental and physical health.

2) Definitions:

PPE (personal protective equipment): mask

Don: to put on

3) Procedure:

- a) Residents or visitors must phone Hilary Hamilton at 403-525-2200 or email at hhamilton@cypressview.org to pre-arrange an outdoor visit.
- b) Up to ten people (may include minors) including the resident will be permitted for outdoor visits if physical distancing can be maintained.
- c) A designated person does not have to be present for visits.
- d) All visits in the designated outdoor spaces are based on site availability to accommodate.
- e) Hilary will provide a current copy of the visitation schedule to security.
- f) Hilary will provide the visitor(s) with a copy of the Safe Visiting Practices for their review prior to coming to the facility.
- g) Prior to the visitor(s) first visit, Cypress View Foundation will:
 - Educate and instruct all residents, visitor(s) to adhere to Safe Visiting Practices and to follow site polices/ procedures.
 - Provide training on how to use PPE and instruct that they must have practiced the appropriate use of PPE.
- h) On each visit to the facility, the visitor(s) will enter and exit through the main entrance only.
- i) Security will instruct the visitor(s) to:



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- Perform hand hygiene using the alcohol -based hand rub provided,
 - Don a mask (provided by Cypress View Foundation) if physical distancing cannot be maintained outdoors
 - Proceed directly outside to visit once the steps above have been completed
- j) If the resident and their visitor(s) wish to include physical touch in their visits, they must:
- Stop close contact with the resident and inform staff immediately for further direction if they are or become symptomatic during their visit.
 - Continuously wear a mask that covers the nose and mouth while within 2 meters of the resident
 - Though the resident does not need to also wear a mask, they may choose to do so based on their risk of unknown exposure from off-site activity.
 - Perform hand hygiene (hand washing and/or use of alcohol -based hand sanitizer) both before and after direct physical contact with the resident.
- k) Residents who have sensory deficits or cognitive impairment will be supported to have safe and meaningful visits that support their health and well-being. This includes creative strategies to overcome barriers in situations where the use of PPE by the visiting person is inappropriate or disrupts communication, where physical distancing cannot be maintained. Adaptations must be discussed and approved with the Seniors Manager of Resident and Health Services in collaboration with the Medical Officer of Health.
- l) Visitor(s) are permitted to bring gifts, including homemade or purchased food or flowers/ plants. Depending on risk, some items may be required to be cleaning and disinfected by the individual or quarantined for a period of time.



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- m) Visitors will be permitted indoor entry in circumstances identified as extenuating, including end of life, change in health status and pressing circumstances. These visits must be discussed with Hilary Hamilton in conjunction with the Senior Manager of Resident and Health Services, prior to the visitor coming to the site. Prior to coming to the site, these visitors must be educated on Safe Visiting Practices and related site policies/ procedures.
- n) Cypress View Foundation will document all disputes, concerns, or complaints, regarding the process for safe visiting and the interpretation and implementation of the order.
- o) Cypress View Foundation will work with the resident and designated family/support person(s) to address and resolve concerns regarding the process for safe visiting and the interpretation and implementation of the order.
- p) Visitors(s) may be refused entry if there is reason to believe an individual is not abiding by the Safe Visiting Practices and this procedure.



CAO



Date

