

Memo



To: All Residents & Families
From: Jennifer Lapenskie, Senior Manager Resident and Health Services
cc: Myrna Cooper, Acting Chief Administrative Officer
CUPE
Date: July 22, 2020
Re: **Safe Visitation**

On Thursday July 16, 2020 Dr. Hinshaw announced changes to visitation in continuing care.

Prior to implementing a process for Safe Visitation, we were required to gather input from residents and families. This was done in the form of a survey. Thank you to everyone who participated.

Based on the results of the survey, a phased approach will be used to re-launch visitation.

INDOOR VISITATION **For residents and designated family/support person(s) only

- Effective July 23, 2020, indoor visitation involving residents and their designated family/support person(s) will be permitted, inside the resident's room only.
- Residents are permitted to have their (2) Designated family/support person(s) visit at the same time
- Prior to the first visit, Designated family/support person(s) must create a standing visitation schedule. Please communicate your schedule to the facility. This can be done by contacting Hilary Hamilton by phone at 403-525-2200 or by email at hhamilton@cypressview.org. This will eliminate the need to schedule each visit separately.
- All Designated family/ support person(s) must follow all safe visiting practices, the site safe indoor visitation procedure, requirements for the use of personal protective equipment and the requirement to conduct hand hygiene.

OUTDOOR SOCIAL VISITATION

- Residents or visitors must contact Hilary Hamilton by phone at 403-525-2200 or by email at hhamilton@cypressview.org to pre-arrange an outdoor visit
- Up to (5) people (may include minors) including the resident will be permitted to visit outdoors if physical distancing can be maintained
- A designated person does not have to be present for visits
- All visitor(s) must follow all safe visiting practices, the site safe outdoor visitation procedure, requirements for the use of personal protective equipment and the requirement to conduct hand hygiene.