



SECOND Notice About Infection Control Procedures

To: All Residents
From: Dianna Jossa, CAO
Date: March 19, 2020

Dear Residents,

There has been a confirmed case of COVID-19 in Medicine Hat. In view of the increased risk to residents this presents, management has made the decision to close our doors to all visitors effective immediately.

We encourage you to keep in contact with family members and friends by telephone, email and letters. Appointments can also be made with Hilary, our Activity Coordinator, to help you keep in touch with friends and family members using Skype and Face Time.

We Care will continue to be allowed in the building to provide home care services to residents. All contractors have been sent home. Access to other visitors will be decided by management on a case by case basis.

Residents are encouraged to stay home. Please limit trips outside the building in order to reduce contact with the general public and reduce the likelihood of bringing the virus into our home.

Yours truly,

Dianna Jossa, CAO