



STEPS TAKEN TO PROTECT RESIDENTS AND STAFF FROM COVID-19

As of March 27, 2020

- Enhanced infection control procedures
- Isolation of residents who are not well in their rooms
- Daily surveillance of all residents for health concerns
- Increased hand sanitization stations
- Increased monitoring and accountability for hand sanitization
- Intensive cleaning and sanitization throughout the building, including regular cleaning of common touch points
- Increased social distancing in dining rooms
- Replacing condiments with single-use packets in dining room
- Hair salon services discontinued
- Chapel services discontinued
- Music provided by outside entertainers discontinued
- Activities reduced
- Social distancing during activities
- Work stopped on all non-essential capital maintenance and renewal projects involving external contractors
- No visitors (family and friends) allowed for residents
- All other visitors screened for health status and temperature on entry to building (e.g. Home Care, We Care, postman, friends/family helping with move-out and move-in)
- Residents required to sign out and sign in on re-entry to the building
- Residents screened for health status and temperature on re-entry to building
- Access to lodge services limited for apartment residents. Meals no longer served in the lodge dining area to apartment residents who do not have a meal plan. Take-out meals will be provided instead.
- Ground floor entry points to building reduced from twenty-three to five doors
- Verbal communication and written notice provided to residents on infection control, visitors, screening protocol, and the importance of not leaving the building except in the case of necessity
- Increased signage on all doors
- Separation of wings by closing fire doors
- All staff screened for health status
- All staff checked daily for temperature, health status and hand-washing before beginning shift